

# DOANE HOUSE HOSPICE AGM REPORT 2012

Monday, September 17, 2012



*"Circle of Life"*

Child Bereavement Art Therapy Program

**DOANE HOUSE HOSPICE  
ANNUAL REPORT 2012**

**AGENDA**

- |   |  |
|---|--|
| 1. Welcome  | Debbie Johnston President / Chair                                |
| 2. Approval of 2011 AGM Minutes                     | Debbie Johnston  |
| 3. Annual Reports                                   | Staff  |
| 4. Financial Report<br>Audited Statements 2011/2012 | Pierre Bonhomme<br>Chaggares & Bonhomme<br>Chartered Accountants |
| 5. Motion to accept Statements                      | Howard Goldby  |
| 6. Motion to Retain Auditors<br>2012 / 2013         | Howard Goldby  |
| 7. Nominations                                      | Bill Marshall  |
| 8. Launch New Website                               | Juliet Irish / Sean Stephens                                     |
| 9. Hope Tree Initiative                             | Juliet Irish / Brett Richards                                    |
| 10. Presentations                                   | Debbie Johnston  |
| 11. Adjournment                                     |  |

**DOANE HOUSE HOSPICE  
MISSION VISION VALUES**

**MISSION**

We are dedicated to enhancing quality of life through the provision of non-medical support for those affected by or caring for an individual with a life-threatening illness.

**VISION**

It is our vision that volunteer hospice care will be accessible to all individuals in our community. We strive to create sustainable programs and services through innovative fund development and volunteerism.

**VALUES**

Client and Family Centered

Respect

Dignity

Integrity

Community Collaboration

**DOANE HOUSE HOSPICE BOARD MEMBERS  
AGM 2011 TO AGM 2012**

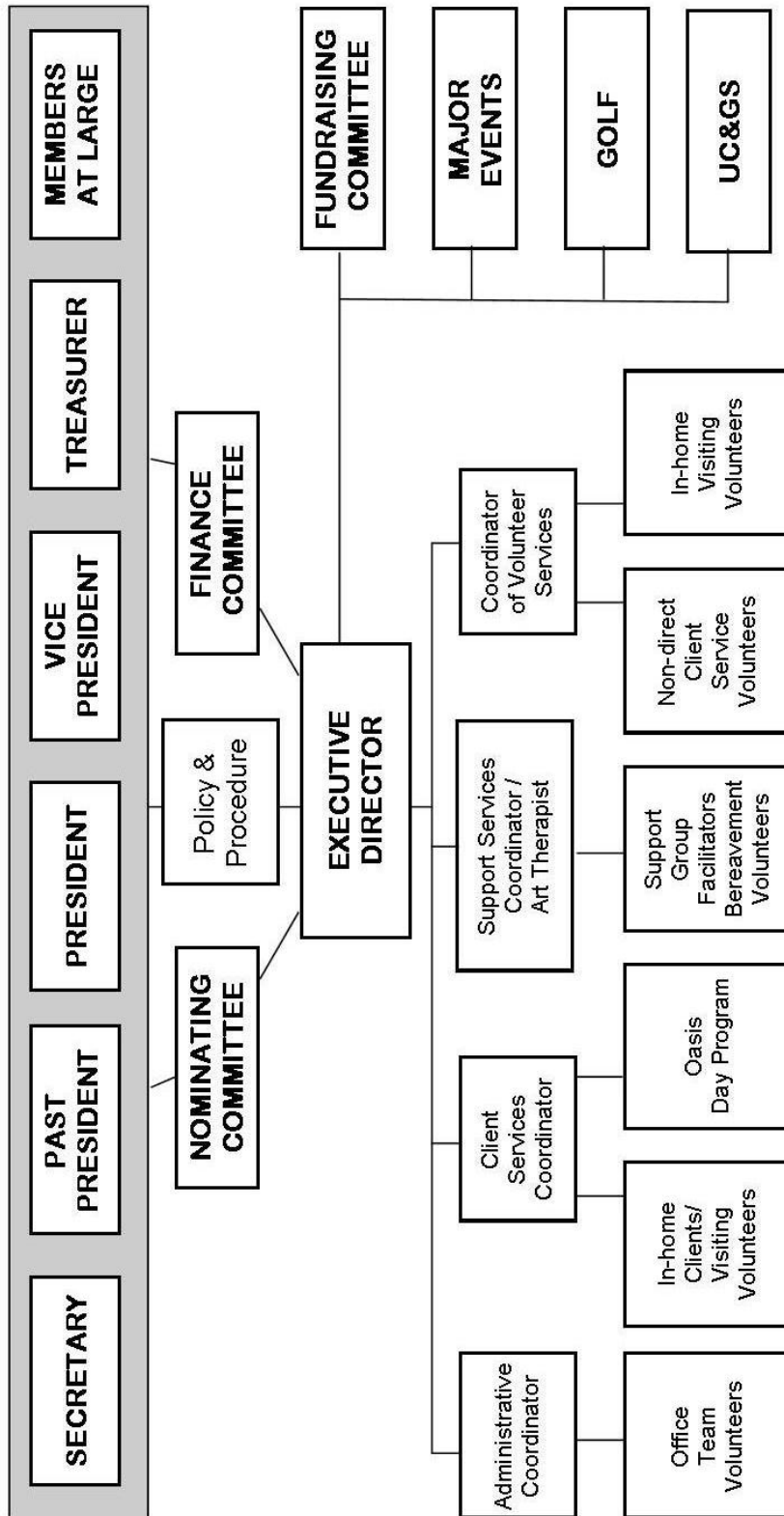
Debbie Johnston	President
Kirsten Nicolson	Vice President
Howard Goldby	Past President
Donna Losell	Treasurer (resigned Nov. 2011)
Carin Binder	Secretary
Bill Marshall	Member at Large
Brent Forrester	Member at Large
Daniel Reid	Member at Large
Dr. Natasha Zajc	Member at Large

**DOANE HOUSE HOSPICE STAFF**

Juliet Irish	Executive Director
Julia Fünk	Administrative Coordinator
Alison Jane	Support Service Coordinator
Heidi Bonner	Volunteer Coordinator (from September 2011)
Cathy Kincaide	Client Services Coordinator (from July 2011)

**DOANE HOUSE HOSPICE CONTRACT STAFF**

Jean Anderton	Administrative Coordinator
The Royal Pathways	Yoga / R & V



**In Home / Oasis / Bereavement reports:**

A huge increase in bereavement classes with a younger mean age will require reassessment of current programs to meet the younger person's needs.

Alison Jane summarized the year as characterized by increasing number of clients and "Picture This" initiative at Southlake resulted in many new referrals. All volunteers and board members are thanked for their support. Art from the groups is displayed throughout Doane House.

**Volunteer Report:**

Aly departed July 2011. Volunteers are a precious commodity at DHH. Training at Palcare for new volunteers will be provided this week. Jean a past client speaks to the client's perspective. New volunteer coordinator (Heidi) starts today and is involved in Hospice King Aurora. June Callwood award recipient was Una Walsh and she was first involved in the Oasis Day program 10 years ago.

**Fundraising Report:**

Events require a tremendous amount of work and in today's depressed economic environment; the return is less than in past years. Donations have decreased. Eighty percent of donations go towards supporting DHH programs.

**Treasurer's Report:**

Due to a change in year end, a financial review was held in 2010 (year ending March 2010). A full audit was conducted this year (April 2010-March 2011).

Donna explained the difference between a review and an audit. The auditors, in an email to Donna, stated the controls were of the highest quality and commended staff on meticulous record keeping.

The board has decided to place \$10,000 into a contingency fund for a future relocation of DHH leaving DHH with a small <\$500 overage of revenue over expenses.

Administrative expenses not related to programs are <1% due to loss of staff resulting in overtime by existing staff without overtime pay, hence keeping costs low. Donna answered a question as to what is a reasonable admin expense- <20% (usually >30 in for profit companies).

New auditors were engaged for last year's audit and a request was made to not renew the current auditor.

Motion to approve changing of auditors: Julia Funk  
Seconded: Bill Marshall

All in favor: 29, none opposed.

Review of Client Demographics (page 22)

Youngest adult = 32 years, oldest is 97 years

Tots group- youngest is 2 years old

Debbie called for more volunteers.

Thanks to the community businesses (page 23) who support DHH. Not all individuals are listed due to privacy laws, however, Juliet thanked all people who donate to DHH.

Audience question, regarding the implementation of a wait list (and charging for clients who request to attend a program for the 2nd time). Debbie responded the decision was made after much thought/discussion by the Board. Resources and funding were constrained this year and the Board did not want to increase strain on finances or staff/volunteers hence a wait list was created. DHH has requested increased funding from the LHIN (currently at 20%, some other hospices receive as much as 94%). Howard commented on the growth of the client base due to growth in York Region without funding to match. Competing priorities exist for in hospital palliative care versus in home palliative care. However, given the election environment, no funding decisions are being made.

A small fee will be applied to clients who have completed a group and wish to repeat the group sessions.

Call for Nominations (page 5): There were no nominations from the floor.

Adjournment

Motion to adjourn: Howard

Seconded by: Donna

All in favour: 29, opposed: 0

Meeting Adjourned At: 6:58 pm

## **PRESIDENT & EXECUTIVE DIRECTOR REPORT**

### ***“Hope and Healing through Connection”***

What does connection mean for Hospice?

We connect to people, our clients, our dedicated volunteers, our supportive funders and donors, our partners in hospice care and our local community.

After 23 years serving this community, we have seen many changes. In the past, our clients were older and frailer; often, they were only accessing our services at the end of life for comfort measures only.

Today it is a different story, our clients are younger, and often they are working and have active lives and families. Our clients are resourceful, they do their research and homework into their disease as well as care and treatment choices. As a result our staff at Doane House has made some significant adjustments to the programs and services that we offer from diagnosis onward, so, that the individual and their support people can be supported as they navigate their treatment journey.

Doane House Hospice addresses the needs of people living with a life threatening illness by offering programs and services free of charge that might benefit them while supporting wellness and the healing process. We connect to our clients with empathy and care while empowering them to be active participants in the treatment process. As part of the interdisciplinary team, we connect with other health care providers to ensure continuum of care across the various health sectors. We have ongoing partnerships with the York Region Hospice Group, Stronach Cancer Centre, CCAC, CHLIN hospice group, the ALS Society of York Region, and Palliative Care for York Region to name a few.

The connections to our community are largely achieved through education. With community partners, lunch and learns, presentations, and participating in community events. These opportunities allow us to demonstrate our leadership in hospice care.

A recent report from the Canadian Hospice Palliative Care Association (CHPCA) titled Improving Care for Canadians with Life Limiting illnesses is the driving force for collaboration and communication between organizations that provide hospice palliative care services. In Ontario, our provincial government formed a panel of experts to look at how best to operationalize this report within the province. As a result a number of collaborations have evolved within the Central LHIN over this past year.

First the group of seven non-residential hospices including Palcare Network for York Region, met to look at how to better utilize resources amongst the various hospice service providers.



This group has developed a Governance Table and 4 committees looking at opportunities to streamline and work smarter together. For example we now have a policy committee that will be developing a common set of policies for the non-residential hospices in York Region. The opportunities to collaborate are endless within the group. Doane's Board Chair is a Co-Chair of the Governance Table ensuring we are an active participant in the work being done.

Illness trajectories are changing, and people diagnosed with life-limiting or life-threatening illnesses can now live many years with their condition. Their time of death is often sudden and difficult to predict, which means that many are never offered the benefits of the palliative approach to care, which includes social support, advance care planning, and effective pain and symptom management throughout the trajectory of the illness. We are proud to say that our staff and volunteers have risen to this challenge.

Our volunteers (approximately 150) come from the community and that would include your Board of Directors. We were privileged to welcome new members to our Board this past year and the Board continues to strengthen its experience base by adding additional members with knowledge in new areas.

Connection to our Sponsors and Donors remains so very important to Doane House Staff and the Board of Directors. Without their continued support we couldn't do what we do. Doane House Hospice has to raise 80% of its annual budget to run the client programs and fortunately our sponsors and donors share our vision of supporting individuals and their families to *live every moment!* A very special THANK YOU to all of you.....

In 2011 we were the recipients of a grant for hiring a Summer Jobs Canada student. We welcomed Matthew Lyte who dragged Doane House Hospice into the 21<sup>st</sup> century through social media, Facebook, and twitter! So more communicating and connecting....we are now using these tools on a regular basis.

Moving forward with the social media platform we have a new initiative. Our Hope Tree initiative is the brain child of Brett Richards of Connective Intelligence Inc. Having seen firsthand the impact that hospice services can provide to a family, he wanted to spread the word, not only so that more people can benefit from the programs but also encourage donations to support the growth. The site allows people who have been impacted by cancer to go and tell their story. There's nothing stronger than peer support and the knowledge that you are not alone. Please visit the site, donate what you can and experience the stories - [www.thehopetreeinitiative.ca](http://www.thehopetreeinitiative.ca)

Doane House Hospice, as the lead organization, successfully obtained an Ontario Trillium Foundation grant in collaboration with Hospice Palliative Care Ontario and George Brown College. This grant allowed us to develop an on -line communication training module.

*Living Every Moment*

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This tool can be used by volunteer organizations, personal support worker training, nurses, doctors and other partners in care. This module is now being used across the province for hospice volunteer training.

So this show's you that no matter how small or large an organization is, we all connect one way or another, one kind word, one selfless act, one dollar at a time in donations and a smile! Doane House Hospice believes in Hope and Healing through Connection.

A sincere Thank You to all who support Doane House Hospice.



Debbie Johnston  
President/Chair



Juliet Irish  
Executive Director



## **THE OASIS PROGRAM**

**When I leave the house after a day at Oasis, I feel...**

*“Happy, relaxed uplifted and in good spirits”*

### **In Appreciation**

This has been my first year as the Client Services Coordinator for the Oasis Program at Doane House Hospice. What a fabulous program it truly is! What an amazing privilege to be a part of it! The success of the Oasis Program is largely dependent on our volunteer team of 25 (approximately 10 volunteer per week-in-house and driving) who ensure that each day runs smoothly. They continuously ensure that our Oasis clients receive on-going support, kindness and extra TLC.

### **Oasis Program**

We continue to support clients and families affected by a life threatening illness. We receive new referrals regularly and have noticed an increase in younger clients (average age 59) as well as new clients accessing our program earlier-when they are newly diagnosed and beginning their treatment journey

The Oasis Program runs every Thursday and Friday with an average of 10-15 clients per day. We continue to offer scheduled activities (crafts, speakers, music, outings and Complementary therapies) as well as an atmosphere that allows for sharing and on-going peer support amongst the clients.

We presently have all of our lunches provided through partnerships with Kingsway Arms @ the Aurora Retirement Centre, Sunrise of Aurora, Alexander Muir Retirement Residence and Hollandview Trail Retirement Community of Aurora. For 6 months this year we also had delicious monthly meals provided by Bijoy Restaurant in Aurora. Not only do the lunches provide an opportunity for our clients to enjoy a nutritious meal it allows for an atmosphere of conversation, laughter and friendship.

Our partnership with the Stronach Cancer Centre continues to grow. DHH hosts the Hospice Palliative Care (HPC) meeting once a month, and the second is held at SLRHC with Palliative Care Physicians, community professionals and the HPC team.

### **Support provided to clients**

- Client Services Coordinator liaison with community team members (CCAC, social work, HPC) as requested.
- Provides support to newly diagnosed clients.
- Provide information regarding wellness programs in the community and DHH.
- Provide information regarding family supports in the community and at DHH.
- Provide information regarding programs and services available within the community (body image, mental health, financial)
- Resources and support in regards to medication side effects, fatigue, pain.
- Provide support to clients if their diagnosis becomes palliative and their treatment plan changes.

### **Beyond Oasis**

Beyond Oasis was a pilot project that ran bi-weekly for 2 hours from March 22-June 28, 2012. I was coordinator of the program and it was facilitated by 4 volunteers. Six clients who were in the Oasis program transitioned and attended this pilot project. It proved to be very successful and the 3 month program will be repeated as required.

The goals of the program are listed below. Future planning for continued support for the Beyond Oasis graduates will be monthly support meetings.

Goal: at the conclusion of the program you will:

- Be aware of strategies to help you become more confident and to reduce stress
- Gain further knowledge of community resources in your area
- Be aware of promoting your feeling of well-being through diet, meditation and self esteem
- Have learned of tools to promote ongoing independent living

I look forward to this upcoming year!

Respectively Submitted,

Cathy Kincaide, RN

***“I enjoy being with people. They are friendly and helpful. The volunteers are great people!”***

***“I value the social support and very positive atmosphere”***

*“Putting it on paper or canvas let me say things that were impossible to say. Now, I can look back at how I changed as I worked through the program.”*

**An Art Therapy Client**

## **SUPPORT SERVICES COORDINATOR REPORT**

The Support Service Program encompasses Caregiver Support and Bereavement Support in different formats. Our Art Therapy Programs have continued to grow over the past year. The number of clients continues to increase, especially the number of young families facing a life-threatening diagnosis. Many referrals come from the Cancer Centre at Southlake, but there is an increase in referrals from The Trauma Centre in Sharon, the York Region School Board, and from families who have already been served by Doane House Programs.

The Art Therapy Programs are supported by approximately 15 volunteers. They provide invaluable support to the clients and the therapist, and bring a multitude of educational backgrounds and interests to the children’s programs. Long-time volunteers are now mentoring new volunteers and there is a strong group of volunteers assisting with Tot, Child, and Teen Art Therapy Programs. The Bereavement Training Course continues to be offered at Hospice King Aurora and at DHH (which also includes a module on art therapy).

Several events provided opportunities to highlight the Art Therapy Program in the community. Twenty-one pieces of framed art were displayed at the Southlake Hospital Art Gallery (July 18 – August 28, 2011) and the collection was representative of the healing work that takes place at the Hospice. The Art Therapy Program was also highlighted at four weekends during the 4<sup>th</sup> Annual Newmarket Studio Tour.

The Memory Bears Project continues to provide a valuable service for bereaved clients, and we have a wonderful group of dedicated seamstresses who are committed to honouring the lives of loved ones and supporting bereaved families.

‘Picture This’, was launched in 2010 in order to raise funds as well as awareness in the community, highlighting the benefits of the Art Therapy program. This was kindly sponsored by Tor Can Waste Management Inc. The art therapy experience allows greater self-awareness, the confidence to process feelings and emotions, and the ability to articulate and share experiences with others. Picture This, continues to validate the important work done by clients.

I always look forward to sharing my love of Art Therapy as a healing modality, as well as the poignant images that are born out of difficult journeys in grief and loss. I continue to be inspired by the creative work of our Hospice families and witnessing the profound healing effects of spontaneous art making. My work is not solitary; I am honoured to work with Juliet Irish, our Executive Director and her staff, and with the many caring volunteers who provide invaluable support during Group Art Therapy sessions and other Support Groups.

Respectfully submitted,



Alison Jane  
Art Therapist, Support Service Coordinator

Sponsored in part by:



## **VOLUNTEER / CASE COORDINATOR REPORT**

We are thankful to our fabulous group of volunteers for their incredible dedication and support – they are truly the foundation of DHH. The number of donated hours this fiscal year is 12,802 – an increase of over 1,000 hours compared to last year. Approximately 169 volunteers provided support in a variety of ways including visiting clients in their homes, assisting with programs taking place at DHH, helping with fundraising events, maintaining our home (gardening, organizing, and tidying), assisting with office work and providing governance. We continue to focus on recruiting dedicated volunteers to add to our team.

Five months into the fiscal year there was a change in coordinators as we said good bye to Aly Miller and welcomed Heidi Bonner to the role. We were fortunate to have had two students – Theresa, a Social Service Work placement student from Georgian and a high-school co-op student. It was our first year hosting a high-school co-op placement and after a careful selection process, we were happy to have had the youthful energy and enthusiasm of Brenda for seven months.

The 2011 June Callwood Circle of Outstanding Volunteers Award was presented at the Annual Hospice Palliative Care conference to longtime volunteer Una Walshe. Una currently volunteers in the Oasis program, greeting clients with her warm and welcoming smile.

We celebrated our volunteers in May 2011 by hosting the annual Volunteer Appreciation evening at Seton Hall. The event was sponsored by area businesses and featured a delicious meal catered by Morello's and an energetic drumming circle which brought everyone together in rhythm.

In an effort to streamline our communication vehicles, three new volunteer teams were established: newsletter, public awareness and web & social media. We thank Susan Henderson Harris and Judith McKay for assisting us in getting the word out! DHH also participated in a specially project funded by the Central LHIN which involved training volunteers to utilize the Edmonton Symptom Assessment Scale in order to evaluate the services provided by participating hospices and improve client care. 22 volunteers were trained in this tool.

DHH volunteers were able to take advantage of the many educational opportunities offered by outside agencies including PalCare, funeral homes and neighboring hospices. As well, we offered monthly support meetings "in-house" which included "care and share" opportunities and speakers who focused on topics such as art therapy, mental health, humour & clowning, and dementia.

We were fortunate to have a wonderful team of DHH volunteer to promote volunteering, programs and services at various community awareness events including Door's Open, Volunteer Fairs at Mulock SS and the Town of Aurora, Seniors Fairs in Bradford & Amica, the Aurora Street Festival and the Aurora and Newmarket Home Show.

The many fundraisers throughout the year would not have happened without the help and support of our volunteers. With the economy as it is, and our government funding frozen, we depend upon the innovation and efforts of volunteers to assist with events. It is essential that we strengthen our fundraising volunteer team so that DHH can continue current programs. We thank the volunteers for organizing, participating, modeling, selling, helping and attending the six large fundraising events and smaller functions as well throughout the year. A special thank you goes to Anna Zuccon who has been instrumental in assisting staff with events.

We continue to add, brick by brick to DHH's foundation by attracting skilled and dedicated volunteers.

Thank you to all who contributed to this successful year.

Respectfully submitted by

*Heidi*

Heidi Bonner,  
Volunteer / Case Coordinator

*“I love the time I spend working for DHH because of the people. The staff are funny, encouraging and appreciative of every little thing I do. And as I begin to work with clients, I feel honoured to become their friend, their support, and their comfort in their time of need”.*



**FUNDRAISING 2012**



**Doane't Stop the Music:** Back to the 70's / 80's good food, good friends and good fun had by all.

**Bake Auction:** Lots of yummy treats baked by Volunteers, Clients and Staff members.



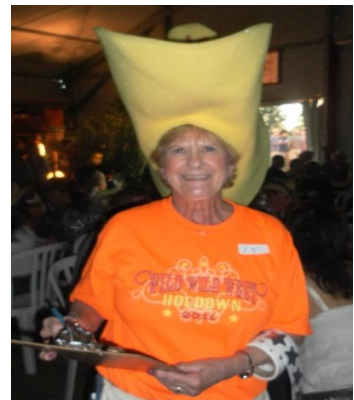
**Tee off for Hospice:** A real staple event where our dedicated sponsors and golfers who come back year after year. Thank you.

**Care with Flair:** Fashion show. A lovely evening bringing together clients and volunteers strutting their stuff on the cat walk!



**Pub Quiz:** Trivia for some is quite the pursuit! Thank you to the Roast of Sharon

**Magna Hoedown:** DHH was one of the lucky recipients, Thank you for the foot stompin' fun!



**Healing Cycle:** Ready Set, GO! who wants to join the team next year!

**Rotary Club Gala:** What an honour to have been recognized at their 10<sup>th</sup> Anniversary Gala.



**Unique Craft & Gift Show:** An opportunity for some retail therapy, all in the name of a good cause.

## Fundraising 2012



- ▣ Bake Sale
- ▣ Don't Stop the Music
- ▣ Fashion Show
- ▣ Golf
- ▣ Hoedown
- ▣ Pub Quiz
- ▣ The Healing Cycle
- ▣ Third Party
- ▣ Unique Craft & Gift Show

I would like to take this opportunity to sincerely thank all the people involved in our fundraising events who work so tirelessly giving of their time, energy and talents, to ensure these events bring in the required funding to continue offering all our programs and services free of charge.

I will continue to recruit new volunteers to support these initiatives over the coming months.

Keep up the good work; we really do make a difference.

Respectively submitted by:

Juliet Irish  
Executive Director

## TREASURER'S REPORT

Donna Losell was the Treasurer of Doane House Hospice until she resigned her position on the Board of Directors in November 2011. After that time, I assumed the post on an interim, acting basis until a permanent Treasurer is appointed. As of March 2012, a permanent Treasurer had not been appointed.

### Audited Statements

A new Auditor was appointed for 2012, Chaggares & Bonhomme, Chartered Accountants of Newmarket, Ontario, after a competitive proposal process. They audited the Financial Year, April 1, 2011- March 31, 2012 of Doane House Hospice and found no material matters related to the financial statements, and did not raise any material issues of concern.

Their full report is available upon request:

### Financial Performance of Doane House Hospice

Doane House Hospice has seen an increase in clients' needs and service requests compared to prior years, and of course this comes with an associated cost. The increase is expected as we see an increased trend of the size of York Region and the area served by the Hospice increases in population. The budget for this year predicted some cost increases but also forecasted a very difficult revenue generating year as a result of the state of the economy.

The Board of Directors monitor costs and revenue monthly and make adjustments as needed to ensure the appropriate balance between service provision and ensuring the fiscal health of the organization in the current and future years.

Revenues were predicted to be in the order of \$176,000 but in fact culminated in an audited amount of \$253,478. This was because DHH was the recipient of two unexpected third party events and a generous donation of shares. We were able to save on the budgeted expense as a result of savings from a staffing shortfall early in the fiscal year, which has been corrected.

On behalf of the Board of Directors, I applaud the work of Juliet Irish, Executive Director and her staff for their dedication in supporting our clients and our budget in this fiscal year.

Motion: I recommend that Chaggares and Bonhomme be re-appointed auditors for Fiscal 2013.



Howard Goldby, Past-President and Acting Treasurer

Partly funded by:



The Local Health Integrated  
Network (Central LHIN) through:



## FINANCIAL SUMMARY

### DOANE HOUSE HOSPICE INC.

#### Statement of Financial Position

March 31, 2012

	2012	2011
<b>ASSETS</b>		
<b>CURRENT</b>		
Cash	\$ 34,923	\$ 62,380
Accounts receivable	13,848	10,941
Prepaid expenses	4,838	2,862
Restricted cash (Note 5)	46,982	84,527
Short Term Investments	111,000	89,579
	211,591	250,289
<b>LONG TERM INVESTMENTS</b>	40,000	25,309
	\$ 251,591	\$ 275,598
<b>LIABILITIES</b>		
<b>CURRENT</b>		
Accounts payable and accrued liabilities	\$ 11,927	\$ 10,392
Current portion of long term debt (Note 6)	6,972	6,972
Deferred contributions (Note 7)	4,180	57,012
	23,079	74,376
<b>LONG TERM DEBT (Note 6)</b>	5,217	12,189
	28,296	86,565
<b>NET ASSETS</b>		
Unrestricted	162,873	138,611
Internally restricted	30,000	20,000
Externally restricted	30,422	30,422
	223,295	189,033
	\$ 251,591	\$ 275,598

### DOANE HOUSE HOSPICE INC.

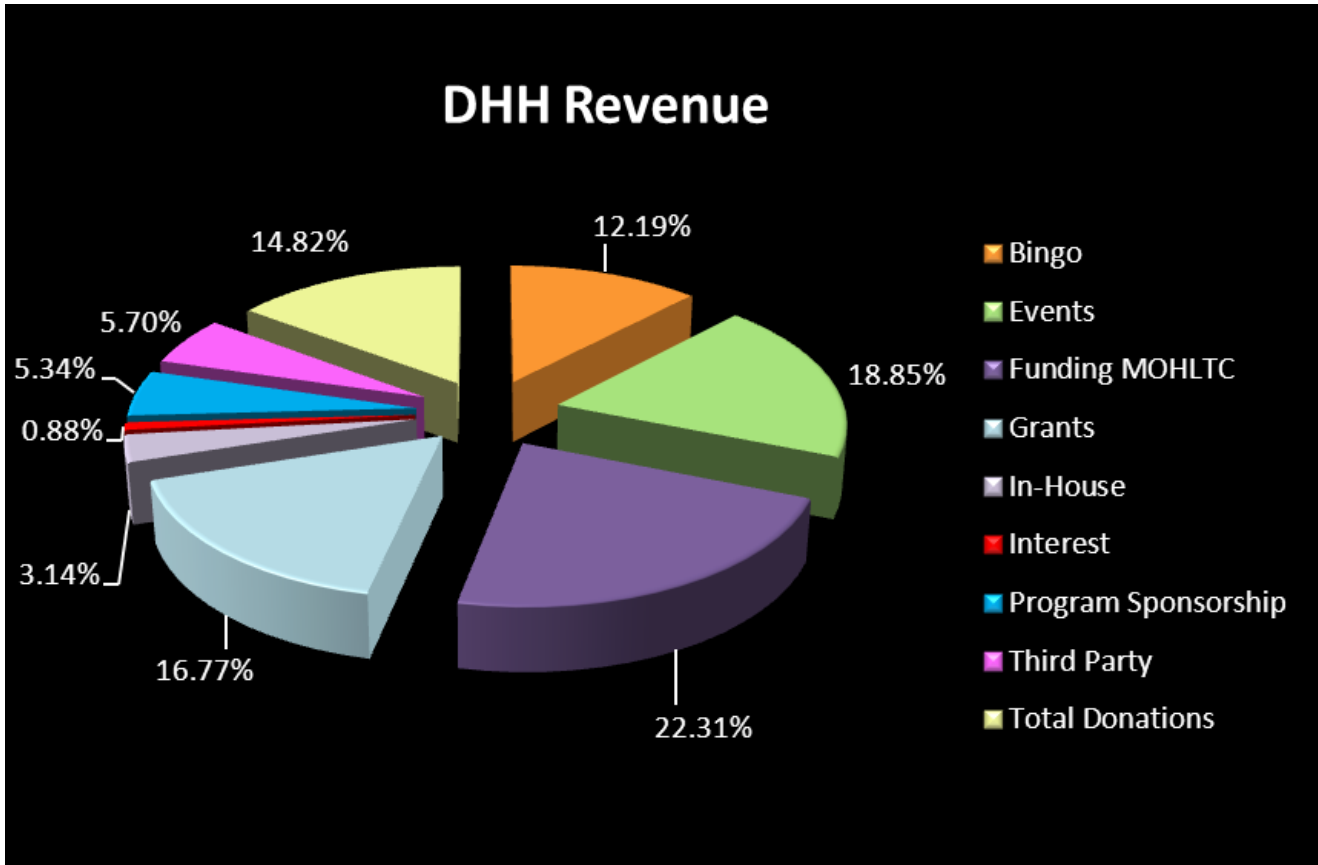
#### Statement of Revenues and Expenditures

Year Ended March 31, 2012

	2012	2011
<b>REVENUES</b>		
Donations	\$ 58,620	\$ 34,234
Fundraising	134,762	99,338
Grants	10,700	5,000
Interest Income	2,895	871
Palliative Care	70,655	67,026
Rental Income	2,350	5,050
Trillium Foundation	44,212	99,588
	324,194	311,107
<b>EXPENSES</b>		
Administration Expenses	3,259	2,294
Bereavement Expenses	51,497	43,385
Fundraising Expenses	69,804	54,366
Oasis and Palliative Expenses	40,823	40,349
Public Awareness Expenses	39,401	31,627
Trillium Related Expenses	44,212	99,588
Volunteer Event Expenses	40,936	29,013
	289,932	300,622
<b>EXCESS OF REVENUES OVER EXPENSES</b>	\$ 34,262	\$ 10,485

The 2011/2012 audit was undertaken by Chaggares & Bonhomme Chartered Accountants.

Please contact DHH if you would like a copy of the full financial statements.



**Doane House Hospice would like to sincerely thank all the groups and businesses listed below for their kind and generous support throughout the year:**

A & W Foods Upper Canada Mall	Lloyd E. Baker Ltd.,
Allied International Credit	McKee's Carpet Zone
Amica at Newmarket	Mylan Pharmaceuticals ULC
Assante Wealth Management	Newmarket Horticultural Society
Aurora Home Hardware	Pace Credit Union
Aurora Smile Centre	Piramal Healthcare Canada Ltd.
Baker Edwards Consulting Ltd.	Rai Grant Insurance Brokers
Beta Sigma Phi	Roadhouse & Rose Funeral Home
BFI Canada Inc. (Progressive Waste Solutions Ltd.)	Simon Dental Centre
Canadian Premier Life Insurance Company	Simone Performance Imports
Connective Intelligence Inc.,	Smith, Williams & Bateman Insurance Brokers Ltd.
Counsel Public Affairs	St. Andrew's College
Davis LLP	St John Chrystostom Church
Dillon Consulting Ltd.	Stantec Consulting Ltd
Disal Contracting & Design (1997) Ltd.	Sunrise of Aurora
Donna Byers - Royal LePage	Tabac Tucker LLP Chartered Accountants
Dr. Benjamin Woo - Dentist	Taylor Funeral Home
Dr. Larry Finewax - Dentist	The Cedar Grill
East Gwillimbury Chamber of Commerce	The JBL Group
Forest Contractors Ltd.	The Leonard and Gabryela Osin Foundation
Fraser Milner Casgrain LLP	The Montana Group
Gem Healthcare Services	The Ontario Trillium Foundation
Grist Mill Family Physicians	The Toskan Casale Foundation
Hollandview Trail Retirement Residence	The Town of Aurora
Home Hardware Aurora	Thompson Funeral Home
Hudeck Contracting Ltd.	Tor Can Waste Management Inc.
Italian Social Group	Town of Bradford - West Gwillimbury
Investors Group - Bill Marshall	Town of East Gwillimbury
Klees MPP Newmarket /Aurora	Town of Newmarket
L.H. Lind Realty Inc.	Trinity Anglican Church
Labtician Ophthalmics Inc.	Waste Services, Inc.

(Please do forgive us if we have omitted anyone!)

**Due to privacy laws we are unable to name all of our generous individual donors, monthly givers, in-memoriam donors and in-kind-donors, without whom we could not continue to provide our free programs and services to the community.**

**A Sincere "Thank You" to Everyone.**